

Please use the 'CANCELLATION of Repair Service' form (below) to fill out or use as a template, and provide all of the information about the orders you want to cancel, as a simple letter and send it to us via our email enquiry@floralflames.co.uk as fast as possible. Thank you.

To: FLORAL FLAMES Art Candles & Lanterns

CANCELLATION OF REPAIR SERVICE

I hereby give notice that I cancel my contract of repair service no.

Ordered on (date) prepaid YES / NO

.....
.....

If you requested to terminate the performance of service during the cancellation period, you shall pay me an amount which is proportionate to what has been performed until you have communicated me your cancellation of this order, in comparison with the full coverage of the order.*

**Please be aware that the full repair service of e.g. one big candle usually takes 1-2 days, so when the job is done, it must be paid in full if you requested cancellation after 3 days for instance.*

(IN CAPITAL LETTERS PLEASE) :

Name

Address

.....

Post code

Phone number

Email address

Useful links (please read carefully):

[Terms and Conditions](#)

[Shipping Policy](#)

[Return and Refund Policy](#)

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